



Contents

Minister's Foreword	04
President's Report	05
CEO's Report	06
Treasurer's Report	07
Strategic Plan	08
Financial Highlights	09
Snapshot of the Year	10
Animal Care Centres	12
Lucy's Happy Tail	14
Wildlife Care	15
Incoming & Outgoing Animals	16
Vet Care	17
Foster Care	18
Inspectorate & Rescue	19
Prosecutions	20
Our People	22
Events	24
Media	26
Promotions	27
Our Stores	28



RSPCA Locations

Our Supporters

29

31



Thank you to our photographers *Peter Wilson, James Cameron, Ryan Miller* and other staff and volunteers who supplied images for this report.

The Board



Dr Andrew TribeRSPCA Board, President



Peter Hayes
RSPCA Board, Vice President



A RSPCA Board, Treasurer



Eileen ThumpkinRSPCA Board, Secretary



Alison Sherry RSPCA Board



Andrew AntoniolliRSPCA Board



Jim Toohey RSPCA Board



Janet Houen
RSPCA Board



Lisa Bundesen RSPCA Board

About RSPCA

The Royal Society for the Prevention of Cruelty to Animals Queensland (RSPCA Qld) is the state's oldest, largest and leading animal welfare charity, dedicated to improving the lives of all domestic, farmed and native animals throughout Queensland.

RSPCA Qld requires \$42 million annually to support our animal centres, programs and services. As a non-government, community based charity, RSPCA Qld receives less than 1% of funding from the government and relies on donations, bequests and sponsorships from ordinary Queenslanders, just like you.

Our mission statement is simple, but powerful: Helping Animals, Enlightening People, Changing Lives

Minister's Foreword



"Deliberate, calculated cruelty to animals has no place in a civilised society and together we can make a telling difference."

Left: Minister Bill Byrne with RSPCA puppy Scully, at the Brisbane Animal Care Centre.

On the day I was sworn-in as a Minister in the new Palaszczuk Government, the ABC ran its Four Corners expose on live-baiting in the greyhound industry. I watched the television footage with a growing sense of outrage at the unfathomable cruelty on display.

As the new Minister for Sport and Racing and Minister for Agriculture and Fisheries, it was down to me to frame the Queensland Government's response and I did so with an absolute determination to end the cruelty and make sure it never recurs.

I want to take this opportunity to thank RSPCA Qld for its work, in tandem with the Queensland Police Service and the Government, to bring those responsible for live baiting and other animal cruelty to justice

The organisation is also an invaluable ally of the Government as we strive to rid Queensland of the scourge of puppy farms RSPCA Qld's intelligence gathering and awareness raising has brought the issue to the attention of Queenslanders and I will take great delight in proposing the legislation that will make it easier to drive cruel and unscrupulous breeders out of

business. Deliberate, calculated cruelty to animals has no place in a civilised society and together we can make a telling difference

I like to think of myself as a responsible pet owner.

As Agriculture Minister, I am constantly reminded of the devastating toll that wild dogs and feral cats take on livestock and native wildlife and again I must commend the RSPCA on its initiatives to remind owners of their responsibilities to make sure their pets are under control at all times.

Finally, I want to pay tribute to the RSPCA volunteers and those who show their support through donations. It is their work and money that ensures the organisation can run campaigns, rescue mistreated animals and find homes for lost and abandoned pets.

I hope you find the 2014-15 Annual Repor illuminating and inspiring.

The Hon William (Bill) Byrne MP
Minister for Agriculture and Fisheries an
Minister for Sport and Racing





It's never easy taking the President's reins, but when you're taking over from such a formidable animal welfare advocate as Eileen Thumpkin, it is not only a major challenge but an incredible honour. Eileen is now President of RSPCA Australia and is well and truly making her presence felt nationally.

With our "new" headquarters at Wacol now fully established, it's encouraging to see considerable progress being made in the regions as well. The Mackay Adoption Centre is now up and running and can be held up as a benchmark for how local fundraising can turn a dream into a reality. In Rockhampton too we've seen major improvements. The new World for Pets Superstore also has a dedicated area to display animals up for adoption and is fast gaining city-wide patronage.

Our partnership with Petbarn continues to grow. 26 Petbarn stores now source their animals from us, (compared to 17 last year) and 1,157 found homes through the program. Importantly all these animals going into the community have been desexed and microchipped. And while on the subject of desexing an extra 6,000

animals were desexed through our first 'Operation Wanted' trial and this will continue to grow every year. I'd like to extend a huge thank you to the vets who offered to reduce their desexing fees by 20

rescue groups and 558 animals were rehomed thanks to these relationships.
The Big Adopt Out event at the Brisbane Showgrounds, which is now attended by at least thirty different rescue organisations, continues to grow in popularity.

Foster Care too is fast becoming a rehoming stalwart. This year 180 animals were rehomed directly from Foster Care and this is very heartening as it means animals who often find shelter life stressful can still find a loving home.

Next year will, I'm sure, bring its own challenges. But I want to assure you that myself and the board will strive to provide all our staff and volunteers with the resources, guidance and support needed to advance the animal welfare challenges confronting the state. Finally, on behalf of myself and the board, I would like to take this opportunity to sincerely thank all of our volunteers, donors and partners.

Your dedication and enthusiasm are an inspiration to us all.

Dr Andrew TribeRSPCA QLD President

President's Report

"Foster Care too is fast becoming a rehoming stalwart. This year 180 animals were rehomed directly from Foster Care and this is very heartening as it means animals who often find shelter life stressful can still find a loving home."

Top left & right: Andrew with his

CEO'S Report





"The old saying "build it and they will come" has well and truly come to fruition with our Wildlife Hospital now caring for more patients than Australia Zoo and The Currumbin Wildlife Sanctuary combined."

"Costs will remain tightly controlled and we continue to benefit from our army of volunteers, now providing an average of close to 30,000 hours per month, which converts to at least \$7.2m of wage savings annually."



her Great Dane.

Once again it's been a turbulent but largely successful year for RSPCA Qld.
Our workload continues to increase but somehow our dedicated staff and volunteers manage to rise to the challenge.

44,965 animals passed through our care state-wide and it's really heartening that our Live Release rate now stands at 87%. That's 100% of all healthy and rehomeable animals. This is a remarkable effort and proves that the passion and commitment shown by all departments is paying off.

New initiatives such as the Big Adopt Out at the Brisbane Showgrounds and our first Pop Up Adoption at the Brisbane Convention Centre were a huge success. A staggering 276 animals found homes in one day, which was incredible!

Our wildlife intake continues to rise and sadly with ongoing habitat destruction there seems little hope on the horizon that this trend will reverse. 18,413 native animals and birds were brought into our Wildlife Hospital, most bearing injuries from dog or cat attacks, traffic accidents and discarded fishing tackle. The old saying "build it and they will come" has well and truly come to fruition with our wildlife

hospital now caring for more patients than Australia Zoo and The Currumbin Wildlife Sanctuary combined.

Our Inspectorate too had another challenging year, investigating 18,499 complaints of animal cruelty. I find it not only disturbing but also extremely disappointing that some Queenslanders continue to abuse and mistreat the animals in their care. Owning a pet is not a "right", it's a privilege and with that privilege comes certain responsibilities. Some of the cases of neglect have been truly horrifying and my heart goes out to the Inspectors and Humane Officers who deal with these cases on a daily basis.

This year our Education department was busier than ever. 22,933 people came on board EMU at schools and country shows all over the state. We educated over 38,785 students and community members, including 883 attending tours and our holiday programs at Wacol. Hopefully if we can influence the children of today we can help shape the world of tomorrow.

Changes in Government always bring new challenges, the latest was no exception.

However I'm convinced that we can work

well with the new Government and it has already demonstrated its commitment to animal welfare. I'm confident we will soon see changes to legislation that will make it more difficult for puppy farms to operate and there is likely to be a major and much needed overhaul of the Greyhound Racing Industry.

Right: Mark with his dog, Mustard, on site at Wacol

Finally a special thanks to our army of volunteers and foster carers. Our more than 3,000 "vollies" provide us with close to 30,000 work hours a month and our 1,500 foster carers provided care for nearly 7,000 animals.

As I've often said we would love to be made redundant. In an ideal world there would be no need for the RSPCA. But sadly the world is far from ideal and the escalating number of calls received by our call centre (317,547 this year) proves that we are needed more than ever.

My sincere thanks to all our wonderful donors for your generosity and support. As you know only too well, we couldn't do it without you.

Mark Townend RSPCA QLD CEO In the fiscal year of 2015, RSPCA Qld

achieved a surplus of \$4.1m from revenues
of \$46.2m. This compares to a surplus of
\$121,000 from revenues of \$38.1m in 2014.

The strong income improvement was of
by some increased costs. Animal adoption
centre expenses increased by 4% to \$15
as the Mackay Adoption Centre started

The strong income performance was based largely on the following areas:

- Adoption income *increased* \$295,000
- World For Pets retail arm net surplus increase of 30% to \$371,000
- Thrift shops net surplus increase of 7% to \$1.3m
- Donations income up significantly to \$9.6m
- Bequest income up significantly to \$14.1m

The strong income improvement was offset by some increased costs. Animal adoption centre expenses increased by 4% to \$15.7m as the Mackay Adoption Centre started operation mid-year and we had the first full year of operations at the new Eumundi Wildlife Rehabilitation Centre.

There were also some additional costs related to holding more events at improved locations, for example the Million Paws Walk held at South Bank.

The strong surplus for the year was partially applied to increase our investment in fixed assets (such as improvements to the Mackay Animal Adoption Centre). We also reduced our total liabilities by \$1.5m, mainly trade payables and loans. Our net asset position remains strong at \$34.5m, which includes our total bank borrowings that have reduced to \$5m.

Costs will remain tightly controlled and we continue to benefit from our army of volunteers, now providing an average of close to 30,000 hours per month, which converts to at least \$7.2m of wage savings annually.

The full audited financial reports are available on our website for download or on request.

Justine Hickey RSPCA QLD Treasurer

Strategic Plan

Our Strategic Goals | 2016-2020

To promote kindness and to prevent cruelty to all animals we must:

- Provide vision and leadership that build a society free of cruelty and abuse of animals.
- · Investigate and prosecute cases of animal cruelty.
- Influence strategic thinking, policy and legislation.
- Provide information, services and facilities to support an animal's Five Freedoms: From hunger and thirst; Discomfort; Pain, injury or disease; Fear and distress; To express normal behaviour.
- Promote changes in people's attitudes and behaviours towards animals.
- · Pursue sound business management and governance practices that ensure RSPCA Qld's sustainability and economic longevity.

Influence

Influence people to value, understand, respect and care for animals more.

Our Promise

- Be respected and recognised as the leading authority for animal welfare in Queensland.
- Be the key advisory body for animal laws and policies in Queensland.
- Improve companion animal welfare through promoting and advocating responsible pet ownership.
- Grow awareness in the community of living responsibly with wildlife.
- Improve welfare standards through advocating for the rights of animals that are used in sport, entertainment and recreation.
- Inform and promote to consumers the benefits of humane farming practices.
- Grow our influence and expand our demographic reach in Queensland by creating advocates in young people and diverse cultures.
- Advocate greater acceptance of animals in the community e.g. public transport and high density housing.

Our Scorecard

- Achieve legislative changes to further benefit wildlife in Queensland.
- Achieve legislative changes in line with RSPCA policies and positions.
- Grow RSPCA Qld's supporter base.
- Establish a strategy to engage young and culturally diverse advocates and transition them to lifelong supporters.
- Reduce the number of unwanted animals in the community.

Services

Engage the community in the delivery of services and continuous improvement of animal welfare standards and practices across Queensland to improve animal welfare outcomes.

Our Promise

- Demonstrate greater efficiencies for the care of animals through improved service delivery.
- Consistently improve our services to respond effectively and efficiently to animal welfare needs in the community.
- Continuously improve customer experience to build positive relationships and ensure customer advocacy.
- Develop and enhance partnerships to increase our capacity to deliver animal welfare outcomes.

Our Scorecard

- Maintain rehoming target of 100% of healthy companion animals.
- Upgrade shelter facilities to improved standards by 2020.
- Return 100% rehabilitate-able wildlife patients to the wild.
- Achieve customer satisfaction ratings across all service delivery areas above industry standards.
- Decrease animal length of stay in our care.
- Maintain animal return rates under 5%.

Sustainability

Secure financial certainty so we can continue to inspire Queenslanders and deliver our mission.

Our Promise

- Deliver services that are sustained by the regions within which we operate.
- Ensure sustainable and diverse revenue streams to guarantee consistent and longterm service delivery.
- Focus on continuous improvement to enhance delivery and manage costs.
- Commit to business governance structure aligned to our strategy and direction.
- Understand the value of our people and empower them to realise their potential.

Our Scorecard

- · Deliver a surplus on costs each year.
- Build legacy fund of 20% of operating budget by 2020.
- Use innovative technology to improve efficiencies.
- Ensure any cost increase delivers increased revenues or improved animal outcomes.
- Identify aligned enterprises for closer relations/investment.
- Set and exceed benchmarks for staff and volunteer experience with RSPCA.
- Increase leadership capability of managers of our people.

"Adoptions and Animal
Services gained an income
of \$5,471,000 during
2014/2015. That's a
fantastic result."

- Nick Crethar, CFO, RSPCA QId

Financial Highlights

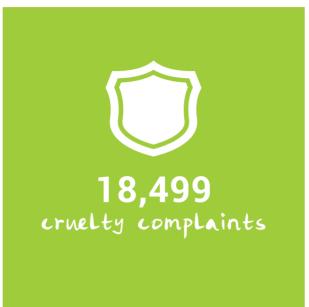
Expenditure	\$	%
Shelter, Animal Welfare, Training & Education	16,282,000	39
Fundraising, Marketing and Advocacy	8,100,000	19
Inspectorate and Rescue	3,235,000	8
Retail Operations	6,801,000	16
Administration, Finance costs and other	7,707,000	18
Income	42,125,000	
Adoptions and Animal Services	5,471,000	12
Fundraising, Donations and Legacy	28,636,000	62
Inspectorate and Rescue	1,910,000	4
Merchandise	8,449,000	18
Investments, Grants and Sundry	1,753,000	4
Profit	46,219,000 4,094,000	

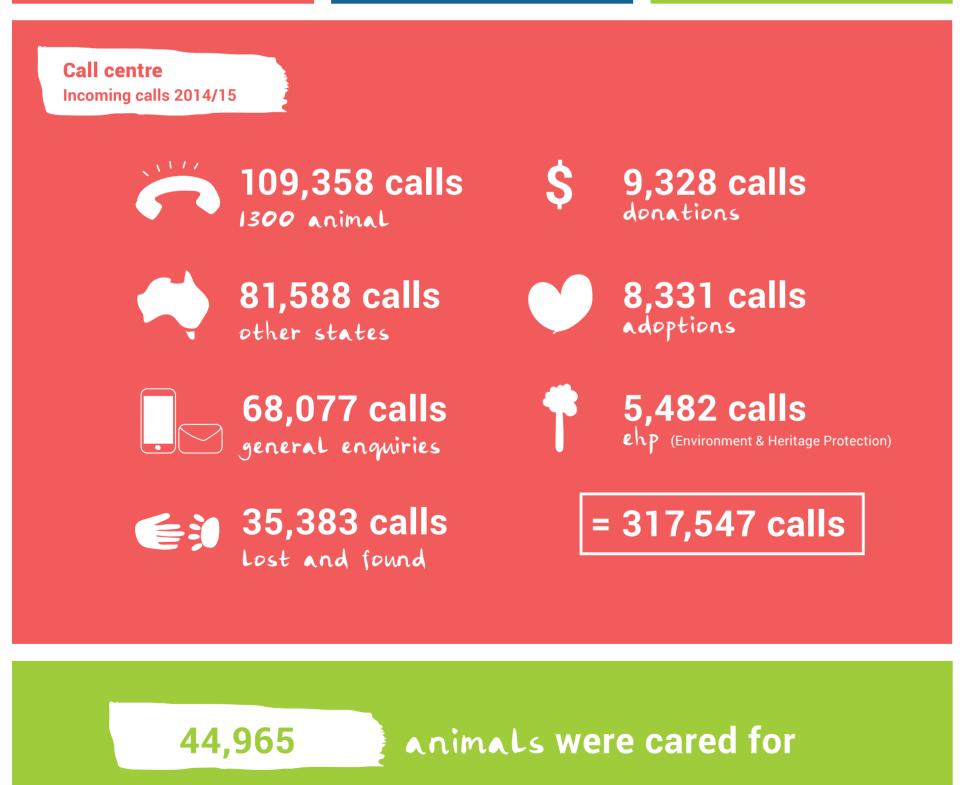
Our Mission: Helping animals, Enlightening people, Changing lives.

Snapshot of the Year











- Marie



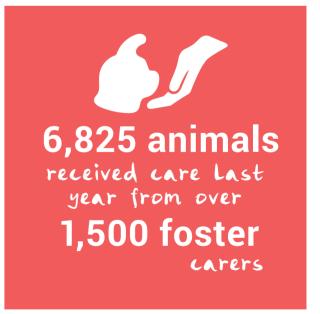












18,413 wildlife patients were cared for

Animal Care Centres

This year RSPCA Qld achieved our highest Live Release rate of 87%. The live release rates across the nine Regional facilities have been maintained at 86%, and in some regions, this live release rate has been exceeded on the previous year's benchmarks. RSPCA Qld is very proud of the new Mackay Animal Adoption Centre that opened in January 2015.

RSPCA Qld would like to express its sincere gratitude and thank all key stakeholders, as these are excellent animal outcomes and something to be very proud of.

We continued our push to see more animals with treatable or manageable conditions make it to our adoption pens and to rescue. Capital works projects were undertaken at Dakabin, Kingaroy and Bundaberg. 2016 will see us continue to update our facilities to ensure more resources are available to care for the animals.

Regional Animal Care Centres

Bundaberg

- Gained and achieved tremendous support from the local community and through their local education programs.
- The new feline holding area (near completion) is predicted to increase cat and kitten adoptions next year.

Gympie

- Achieved great adoption figures compared to previous years.
- Due to the generous support from donors and the construction of a new cat adoption building, this facility will continue to see increases in adoptions in 2015-2016.

Kingaroy

- The developments and the upgrading of this facility are nearing completion and will offer the Kingaroy community and surrounding regions an aesthetically pleasing facility to visit, as well as improved animal holding facilities.
- The inclusion of up to 20 more canine holding kennels and a new feline area will also offer animals in this location a better opportunity to be adopted.

Cairns

 Expected to exceed adoption targets for the 2015-2016 period as a result of increased positive brand exposure and awareness of the Adoption Centre.

Noosa

 Continues to provide support to many of the other regional RSPCA Animal Care Centres by taking in animals via transfer to alleviate their capacity issues (including animals that also require special needs and attention).

Dakabin

- Stage two of the redevelopment and upgrade of this high volume animal facility is nearing completion.
- In partnership with the Brisbane Animal Care Campus, Dakabin has achieved a live release rate of 93% and adopted 1,593 animals.

Mackay

- Opened in January 2015.
- To date there has been in excess of 191 animals adopted from this new facility and it is projected that 400 animals are to be adopted in 2015- 2016.
- RSPCA Qld is very proud of our newest RSPCA Centre. We are also extremely grateful to the local community of Mackay and the Mackay Regional Council for their ongoing and generous support.

Toowoomba

- Represented approximately 18% of all regional Queensland's adoptions.
- RSPCA Qld is also very grateful to the Toowoomba community for their ongoing and tremendous support.

Townsville

- Proactive community activities and responsible pet ownership forums have been a key focus and driver for this centre, with high levels of support from the local community and businesses.
- Achieved excellent rehoming results, adopting close to 2,000 animals for the 2014-2015 period and transferring over 438 animals to other RSPCA Animal Care Centres.









Top left: Staff & volunteers at Noosa.

Top right: Brisbane employees enjoying a cuddle.

Bottom right: Mackay Adoption Centre.



Our fantastic team of transport drivers have transferred

4,409

animals between shelters and to Petbarns.

"This year RSPCA Qld achieved our highest Live Release rate of **87%**".



This is the best organisation in the world.
I'm a vollie in Cat Flu and it is just awesome.
Helping out and giving the love is free, you know that your contribution is making a tonne of difference.

- Anita

Adoptions per region

Bundaberg	587
Cairns	689
Dakabin	1,593
Events	276
Gladstone	647
Gold Coast	113
Gympie	598
Kingaroy	376
Mackay	191
Noosa	879
Pet Barn	1,157
Rockhampton	154
Springwood	29
Toowoomba	1,610
Townsville	2,012
Wacol	4,622
Whitsundays Friends of Group	13
	= 15,546

Lucy's Happy Tail

Wildlife Care

Before

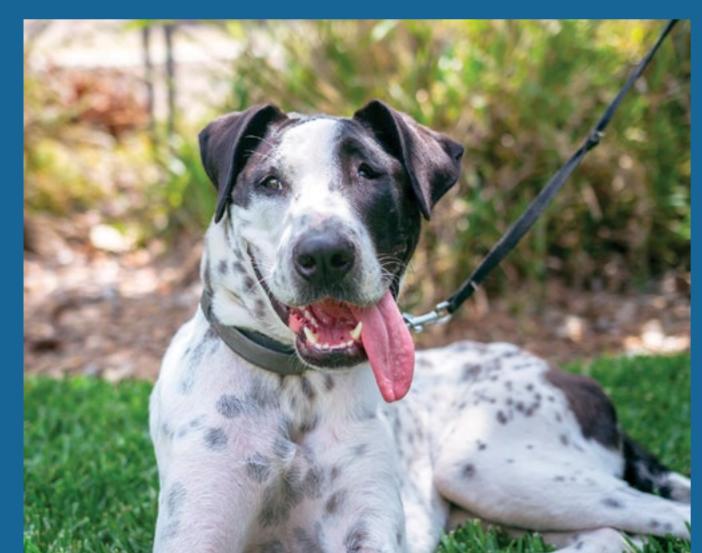


"She's so **affectionate** and so **trusting**, which is amazing after what she went through."

Lucy's owner, Debbie



After



When Lucy was found beaten and left for dead in bushland, we feared she may not survive.

Amongst her horrific injuries, her attacker had fractured both of her front legs. She was unable to stand, let alone escape from her ordeal.

At just 10 months of age, Lucy was found in bushland, severely beaten around the head and body and left to die. After her recovery, Lucy was lucky to find her furever home with Debbie and her husband, Warren, after they saw Lucy's story on the news. "We couldn't believe that someone could do that to a dog. As soon as I heard about Lucy, I had a really strong feeling that she would be our next dog. I knew we could give her the life she deserved," said Debbie.

Debbie and Warren felt connected to Lucy and regularly enquired to check on her progress until she was available for adoption. She and Warren were thrilled when they passed the adoption interview and property check. The day they took Lucy home, Debbie retired from her job to be a full-time mum to Lucy and their existing dog, Max.

When Lucy was rescued, she had a fractured skull and front legs. Today, the only lasting reminder of her ordeal is poor vision in her left eye and poor hearing in her left ear. Lucy's legs have healed and she has no problem keeping up with Max as they race around their two-acre garden. "Don't get in her way or she'll bowl you over!" Debbie warns. Lucy and Max are partners in mischief. They love playing in muddy puddles or stealing watermelons from the veggie patch to play soccer.

Debbie says that Lucy also has a wonderful gentle side. "She's so affectionate and so trusting, which is amazing after what she went through." Debbie and Warren are so very thankful to have both Lucy and Max in their lives and will never forget the people who mad Lucy's recovery possible.

Top Left & Right: Lucy in vet care. Bottom: Lucy enjoying her new backyard.



Bless you all at the RSPCA for the wonderful work you do. I have adopted several of my beloved canines over the years from your Brisbane shelter and can't express my gratitude for the help you give to dogs like Lucy.

- Gail



Top 5 species we assess



Wildlife patients

- Noisy Minor
- Australian Magpie
- Rainbow Lorikeet
- Brushtail Possum
- Ringtail Possum
- *Unfortunately we euthanised 11,317 wildlife this year. The main reasons for these animals coming into our care are due to traffic incidents and domestic animal attacks.

Most unusual

- Platypus
- Rufous Bettong
- Shingleback Lizard
- Greater Glider
- Burtons Legless Lizard (Quite often mistaken for a fat worm)

Percy's story

Meet Percy the short-beaked Echidna. This little puggle (young echidna) got himself into a spot of bother after leaving his burrow.

Echidnas carry their young around when they first hatch and once they get a bit too heavy and prickly, their mum will leave them in a burrow and return every few days to feed them until they're ready to leave home.

A good Samaritan found Percy on a walking track, sluggish and covered in ticks. He may have simply been adventurous and left home too early, or perhaps his burrow had been disturbed by gardening or land clearing.

An RSPCA Animal Ambulance brought Percy to our Wildlife Hospital in Brisbane, where his ticks were removed.

Luckily, most of our native wildlife have a tick immunity and frequently carry these parasites without much ill effect.

Our wildlife vets examined Percy and gave him fluids to help him get back on his feet, as he was dehydrated and underweight for his age. After some TLC in hospital, Percy was placed with a wildlife carer to recover until he was old enough to be released back into the wild.

"A good Samaritan found
Percy on a walking track,
sluggish and covered in
ticks. He may have simply
been adventurous and left
home too early."

Eumundi Wildlife Centre

On the 1st of July 2015, Gillian Brownhill kindly gifted the Eumundi Wildlife Centre to RSPCA Qld. The centre took in over 1,600 animals this past year. Gill and her late husband had built the centre next to their home in Eumundi and cared for the wildlife from the Sunshine Coast region for the past 18 years. Gill can still be found working around the centre each day. The centre is now managed by the RSPCA and will become a major resource for the care of sick, injured and orphaned wildlife at the RSPCA.



Top left: Percy in vet care at the RSPCA.

Incoming & Outgoing Animals

Incoming Animals 2014/15

	Ambulance	Council	Euthanasia Request	Humane Officer	Owner Surrender	Return	Offspring	Stray	Transferred In	Wildlife	TOTAL
Dog	590	4,589	562	635	2,053	509	190	3,121	1,032	0	13,281
Cat	1,072	1,732	149	382	1,939	357	307	3,902	1,078	0	10,918
Small	257	8	69	190	495	15	58	405	22	0	1,519
Livestock	116	93	56	94	132	8	0	154	21	0	674
Reptile	25	1	0	16	17	1	0	12	88	0	160
Wildlife	12,276	0	0	39	0	0	0	0	36	6,062	18,413
TOTAL	14,336	6,423	836	1,356	4,636	890	555	7,594	2,277	6,062	44,965

Outgoing Animals 2014/15

	Adopted	Escaped	Euthanased	Reclaimed	Stolen	Transferred Out	Unassisted Death	Wildlife Release	Released to wildlife Rehabilitator	TOTAL
Dog	6,306	19	1,381	4,457	5	477	120	0	0	12,765
Cat	7,874	77	1,491	558	1	334	234	0	0	10,569
Small	891	12	359	64	0	163	83	0	0	1,572
Livestock	372	11	231	36	0	24	15	0	0	689
Reptile	103	0	38	0	0	11	0	0	0	152
Wildlife	0	7	11,317	0	0	1,684	842	1,513	2,729	18,092
TOTAL	15,546	126	14,817	5,115	6	2,693	1,294	1,513	2,729	43,839

*Incoming statistics included all live animals that RSPCA Qld took in and cared for on behalf of local councils. **In some cases, the total number of outgoing animals exceeded the number of incoming animals. This was due to the number of animals already in care at the start of the year. Included in the euthanasia statistics are the 764 owner requested. *** Unresolved = 56. Animal records that are unable to be confirmed by the end of the year.



Cared for

2,035

domestic animals brought in by ambulance

Prepared

15,546

animals for adoption

Cared for

1,356

animals brought in by humane officers



"It was determined that Bella would require surgery to stabilise her broken leg followed by six weeks of physiotherapy and rehabilitation."

Below right: Foster parent, Sarah, with Bella. **Below left:** Cecil the kitten.



This year has been a busy one as usual for Veterinary Services. The clinic has treated sick and injured animals brought to the veterinary clinic by the ambulance, Inspectorate, and members of the public as well as acting as a referral clinic and supporting the regional centres who do not have veterinarians on site.

One of our biggest but most rewarding challenges was the start of the neonate kitten rearing program. Every year RSPCA Qld centres experience the kitten tsunami when undesexed female cats produce unplanned litters and kittens are surrendered to the shelters. Many of these are little ones that come in with no mothers and need specialist care to be reared.

When the kittens come in they are given a full health check and so begins the process of raising these little ones until they are an age where they can be made available for adoption. Such was the story of Cecil (pictured above) and his brother and sisters. Surrendered to a local veterinary clinic, Cecil and his three litter mates were picked up by the RSPCA Animal Ambulance and brought to the veterinary

hospital. Here they were checked over and started on their treatments before going out to foster. Being so little, these kittens were in foster for seven weeks before being returned back to the veterinary hospital to be desexed, then made available for adoption. They were then transferred out to a local Petbarn store, where they found new homes. As you can see, saving these kittens is a community affair. With so many kittens coming in, we are thankful for the help of our friends in the rescue community who have assisted us in raising so many neonates throughout the season.

The veterinary clinic has also begun to do more specialist surgeries like Bella (pictured above) who came into the Vet Hospital in March, 2015 after being seized by an RSPCA Inspector.

Bella was not able to bear any weight on her left back leg. On examination, it was found that she had a badly broken leg and the top bone of her hind leg (the femur) had been fractured. Bella was given pain relief, sedated, and x-rays were performed to determine the nature of the fracture and how best to fix it.

It was determined that Bella would require surgery to stabilise her broken leg, followed by six weeks of physiotherapy and rehabilitation.

Vet Care

Surgery was performed and the fracture was reduced (bones put back in alignment) and stabilized (held in place) by placement of a special bone pin down the centre of the bone and placement of surgical wire around the bone. Following surgery Bella remained in hospital for a few days on medical treatment. A specialised physiotherapy plan was designed to assist her in her rehabilitation and recovery and she was placed in foster care. Six weeks later Bella was using her broken leg as if nothing happened. X-rays were taken to confirm the fracture had completely healed and the bone pin was surgically removed. Bella had made a full recovery and was well enough to find her new forever home.

Foster Care

Inspectorate & Rescue

Thanks to the hundreds of dedicated and compassionate foster carers, thousands of animals found a safe and happy home to grow, recover and thrive.

Nick & Scott's Foster Story

When we first signed up to be RSPCA Foster Carers we were given the challenge of helping an underweight, anxious and demodectic Bull Mastiff cross Great Dane named Bruce. After 18 months of training, love, medical treatment and serious decision making, Bruce decided he would like to live with us forever. Yes, we became "Foster Fails" and we are very happy to be.

Since then, Bruce has been foster brother to 24 kittens, five puppies and two cats. For a big boofhead who used to jump above our heads and react to any animal he saw, he now likes to lay on his mat and watch the kittens play, lick the cat as he strolls past, and help teach puppies how to sit, shake and roll over for a belly rub. And he has been very lucky - one of his last foster brothers, a little puppy named Derek, is now his cousin and only a short walk away for play time.

One of the best experiences is meeting new critters and seeing their personalities develop over time. Some are quite shy to begin with,

but slowly come out of their shell. Before you know it they're racing around the house chasing their siblings or toys, and wanting to sit on your lap for pats and a snooze.

Sometimes fostering can be challenging.
Sometimes the little guys are sick and need medication and lots of cuddles to get better.
Sometimes you're worried about leaving them home alone. But it's not hard finding the time to take care of a little purring kitten, or cleaning up chew toys after a bundle of puppies have fallen asleep after a big play in the yard. And the Foster team are always there to help with information, advice and reassurance.

It is hard to say goodbye when it's time for them to find their furever home. But you remember your part in their life is to help get them ready for the next step, and that they'll be adopted before you know it and will go to a good home. There will be other critters who need your love and care down the track. We wouldn't trade the challenges for anything, and neither would Bruce.



Below: Bruce and the kittens.





Thank you RSPCA for adding your voice and legal power in this instance. I hope some real changes are made to greyhound racing and it's regulated and that transparency in all animal welfare issues are achieved.

- Susan

Live baiting in the greyhound industry – the practice of using small live animals such as piglets, kittens, rabbits and possums to train greyhounds to run faster - received much public attention this past year.

On 11 February 2015, RSPCA Qld conducted a raid on a possible live baiting property near lpswich, and seized two piglets suspected of being used or kept to live bait greyhounds. A few days later, Four Corners featured 'Making a Killing,' an expose on Australia's live baiting practices, which rocketed the story of greyhound live baiting to national front page news.

Shortly thereafter, the Queensland Government agreed to work with RSPCA Qld to establish a joint RSPCA Qld - Queensland Police Taskforce to investigate live baiting. The Queensland Greyhound Inquiry Taskforce (GITF) was subsequently formed, and by June 2015 the GITF had charged 28 people with 76 offences relating to live baiting.

Many have been charged with 'serious animal cruelty,' a new offence introduced in Queensland 2014 with a maximum penalty of seven years imprisonment.

While these alleged 'live baiters' are brought to answer charges through the courts, the GITF continues to investigate live baiting in Queensland.

Top left: RSPCA QLD inspectors Yorick and Louise

Top right: Greyhound racing, image source: RSPCA Australia

Our Foster Care Highlights

Went into foster care

6,825 Animals

987 dogs | 1,020 cats | 1,034 puppies | 3,535 kittens | 94 guinea pigs | 56 rats and mice | 41 birds | 38 fowl | 10 livestock | 10 horses

Prison foster care program

71 Animals

Were fostered in correctional facilities

1,500 foster carers opened their hearts

4,100 days

Pets in Crisis program

RSPCA Qld continues to provide animal boarding and health care, for a nominal fee, for individuals fleeing domestic violence. The aim of the program is to reunite owners with their pets after the initial upheaval and family stress has passed. Approximately 122 animals were involved in this program. Throughout the state we provided over 4,100 days of care, with each animal staying in the program for an average of 34 days.

Cruelty Complaints & Ambulance Call Outs



Ambulance

28,875



Cruelty Complaints investigated

18,499

Prosecutions

Defendant Names	Fines and prohibition orders	Cost/Restitution				
Belinda Hammond & John Holloway	Hammond DISCONTINUED Holloway \$450 & prohibition order	\$2,854.08 in RSPCA vet costs				
Anton Klemens	\$1,500 & prohibition order	\$81.80 in court costs				
Julie O'Neil	\$5,000	\$1,000 in professional costs, \$954.30 RSPCA in vet costs, \$86.80 in court costs				
Deanna Mann	Lifetime prohibition order	\$86.80 in court costs				
Karen Fisher	\$2,500 & prohibition order	\$86.80 in court costs				
Daniel Thomas Johnson	Prohibition order	\$1,113.07 in RSPCA animal care costs, \$336.80 court costs				
Krystal Taege	\$2,000 & prohibition order	\$836.15 in RSPCA animal care costs, \$250 in professional costs, \$86.80 in court costs				
Tammy Solomon	\$5,000 & prohibition order	\$86.80 in court costs				
Victoria Edwards	Prohibition order	\$250 in professional costs and \$86.80 in court costs				
Torben Philipsen	\$2,500	\$525 in professional costs, \$86.80 court costs				
Steven James Smith	\$4,500 & prohibition order	\$87.20 in court costs				
Christine Bronwyn Peters	\$2,500	N/A				
Bradley Ashton	\$2,000 & prohibition order	\$86.80 in court costs				
Errol Aras	Prohibition order	\$1,980.80 RSPCA animal care costs, \$86.80 court costs				
Deborah Bridge	\$450 & prohibition order	\$4526.76 in RSPCA animal care costs, \$86.80 court costs				
Craig Jones	\$2,200	\$500 legal costs, \$86.80 court costs				
David Schurmann	\$800 & prohibition order	\$2,804.33 in RSPCA animal care costs, \$86.80 court costs				

Moiety to RSPCA Prison or Correctional Penalty

Nil	N/A	
50%	N/A	
50%	In default, 50 days' imprisonment	
N/A	N/A	
50%	N/A	ľ
N/A	18 months probation - report to Corrective Services & to complete anger management counselling	
50%	N/A	MODA
50%	N/A	
N/A	2 months' imprisonment wholly suspended	
50%	In default, 60 days' imprisonment	
50%	N/A	
50%	N/A	
50%	N/A	
N/A	150 hours community service order 12 months - report to Corrective Services	
50%	N/A	
50%	N/A	
50%	N/A	



Prosecution Stats

Prosecutions finalised	17
Chargers laid	174
People charged	70
Successful prosecutions	17
Cases pending	36

Our People

Our staff and volunteers are our greatest assets, and we value their commitment, their passion and their contribution. RSPCA Qld has a strong and committed workforce, with 248 full time employed staff and 3,565 registered volunteers who generously donate their time to work alongside our staff performing specific roles.



"I can certainly see that the little bit I do is part of the bigger picture we are all involved with in making a difference."

321,354

volunteer hours

Left: Volunteer Matt Wylie (second on the left) representing RSPCA Qld.

Volunteering

RSPCA Qld thanks each and every one of our 3,565 registered volunteers. Without them, we would not be able to do all that we do. The past year saw volunteer participation at our Animal Care Centres, Op Shops, Inspectorate and Wacol support areas significantly increase, with a massive increase of 52% in volunteer participation hours from January – June 2015. Our volunteers bring significant value to our organisation and form a key part of our workforce.

VOLUNTEER MATT WYLIE - Volunteer Desk, Wildlife Release Driver/Ambulance Driver.

How did you find yourself volunteering for the RSPCA and why?

I relocated back to Brisbane late 2013, after spending the previous nine years in South Australia. Volunteering has always been a big part of my life and with the recent changes in my life, I thought about volunteering with a different organisation to change it up. So, I trolled through all of the positions available as a volunteer at the RSPCA and the one that caught my eye was 'Wildlife Driver', doing releases for the wildlife hospital patients that are ready to be released back into the wild.

When it was quiet, I was talked into manning the all-important "Vollie desk" for Saturday morning. From there other opportunities came up for other positions within the RSPCA Inspectorate team. I remember finding on the intranet one Saturday morning a notice to submit expressions of interest to be an oncall ambulance driver, for the newly appointed Brisbane City Council Wildlife Ambulance, which meant being on call from 10pm to 7am to rescue injured wildlife. I was one of three drivers that assisted with the start of this initiative.

Do you feel that you are making a difference and why?

What I try to do when I am on the vollie desk is to make sure that all volunteers feel welcome and appreciated. With the new volunteers that arrive for their first shift, I am probably the first person they talk to on their first day so I go out of my way to welcome them with a smile, assist with their sign on, take them to where they need to be and if I am still at the desk when they have finished their first shift, I always asked them how their first day was and that I hope to see them next week.

Being a 'Defender of the Defenceless', I guess I do feel that I am making a difference. I have learned so much working in the Wildlife Hospital with the awesome Wildlife Vet nurses, who always take the time to answer my silly questions and let me get close to the patients. I have helped feed so many different types of animals from possums, wallabies, owls, parrots and noisy minors. I have released pythons, echidnas, possums, all types of birds and have plenty of happy stories to tell about my releases.

Being part of the Inspectorate team and being involved in rescues, even though the animal probably doesn't want me anywhere near them all the time, I am sure it is making a difference to their well-being. Sometimes the outcome of the rescue can be a little sad, but I know that we have done the best we can.

The way we work

Putting animal welfare at the centre of everything we do

Over 34,000 commitments completed by our people has positively impacted thousands of animal's lives.

Make Your Mark has achieved 85% engagement



37,000 pledged commitments

Make your mark

'Make your Mark' is RSPCA Qld's performance and reward program that connects our people to our mission and strategic plan via a centralised 'commitments catalogue'. These valuable contributions are routinely recognised and are above and beyond the normal work and volunteer duties and are integrated with a total rewards package.

In December 2014 the "Make Your Mark" program was awarded the Australian Institute of Human Resource best use of Human Resources technology.



Right: Staff member, Emma Lagoon, along with an RSPCA volunteer, won a donated Animal Welfare Experience to travel to the SPCA in Hong Kong.

Events







Big Adopt Out

Saturday 20th September, 2014

Big Adopt Out brings together rescue groups and the community in the hope to rehome as many dogs as possible in the one day. Over 30 rescue groups attended in 2014 with 129 dogs finding their forever home.

Pop Up Adoption

Saturday 17th January, 2015

The inaugural RSPCA Pop Up Adoption event was a huge success and not only was it incredibly heart-warming to see so many animals find new homes, it was the first event of its kind in the southern hemisphere!

276 cats, dogs, kittens and puppies all found new homes that day with some people adopting a new kitten and a new puppy!



"It was the **first** event of its kind in the southern hemisphere! **276** cats, dogs, kittens and puppies all **found** new **homes** that day."







Cupcake Day for the RSPCA Monday 18th August, 2014

RSPCA Cupcake Day is the sweetest day of the year, in 2014 hundreds and thousands of bakers in the community helped us raise an amazing \$360,000 for animals in need. The month of August saw workplaces, schools, community groups and people at home bake up a storm to help fight animal cruelty with cupcakes!



Animals In Focus
Friday 17th & Saturday 18th October, 2014

Across two days, RSPCA hosted the bi-annual Animals In Focus conference that saw experts from across the country and internationally come together to talk about all things animal welfare. Topics such as health, animal care, shelter environments, adoptions and marketing were covered during the conference.



Santa Paws and Christmas Markets Saturday 22nd November, 2014

The annual Santa Paws event went off with a bang this year with the support of Zoo Studio and the community, together we raised over \$20,000! On top of the fun of having your pet in a photo with Santa, the RSPCA Christmas Markets were also on for everyone to pick up loads of goodies to give as gifts!



Ruff Riders
Saturday 7th March, 2015

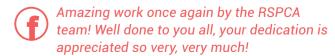
RSPCA again teamed up with racing legend, Craig Lowndes, to host the 4th annual RSPCA Ruff Riders event. Over 60 bikes and 80 riders went west of Brisbane and rode over 400kms to save lives, raising an amazing \$35,000 for animals in need.



Million Paws Walk 2015
Sunday 17th May, 2015

In our biggest year yet, over 25,000 people across Queensland joined forces in the country's biggest dog walk, all in the name of fighting animal cruelty! There were 20 walk locations hosted across the state, with the community collectively raising an incredible \$609,000 for RSPCA Qld animals!

"In our biggest year yet, over **25,000 people** across Queensland joined forces in the country's biggest dog walk."



- Melissa

Media







Once again RSPCA Qld has featured heavily in all forms of media over the past year and I'd like to take this opportunity to sincerely thank the media for helping to draw attention to animal welfare issues.

Of course the media has also helped us promote campaigns such as Operation Wanted, our major desexing initiative that this year went state-wide with 172 vets participating and publicise our major fundraisers such as Million Paws Walk and Cuncake Day

The biggest story of the year was undoubtedly the live baiting scandal that hit the Greyhound Racing Industry. As I pen this, the joint RSPCA Qld—Queensland Police Task Force has charged 28 individuals with 76 offences and that is just in SE Queensland. Last year the then Attorney General, Jarrod Bleijie, introduced a new charge of Serious Animal Cruelty which carries a maximum sentence of seven years imprisonment.

There is perhaps a certain irony in that the first people charged with this new offence are a number of the Greybound trainers

Sadly this past year has seen a number of people charged with animal cruelty offences, ranging from a man who took pleasure in pouring boiling water over rats, to a woman who literally starved her two dogs to death

But as I always say, despite what you might think, the good news far outweighs the bad. With the media's help, people now realise that RSPCA animals really do make the best pets. Just ask the Vancouver woman who adopted Mutley the dog and flew him to Canada!

Michael Beatty

Media and Community Relations Manager RSPCA Qld **Top Left:** Michael Beatty with RSPCA miniature horse, Lexie at the Brisbane Animal Care Campus. **Top Right:** Operation Wanted campaign.

Bottom Right: Michael during an interview at the Blessing of the Animals ceremony at the Brisbane Animal Care Campus.

"Despite what you might think, the **good** news far outweighs the bad."

Not only desexing prevents unwanted kittens and puppies, but it greatly benefits the animal as it will live a longer, healthier and happier lifestyle. It's better for their behaviour and the pet will want to stay indoors with its owners.







In February 2015 we launched a new program called the RSPCA Ultimate Buddy Challenge, which was developed to provide existing Queensland supporters with another way to get involved. Understanding that many of these supporters may have already adopted themselves, the aim of this initiative is to recruit a "buddy", rather than an adopter for each of the animals in our care.

While our army of buddies are not required to adopt their buddy themselves, their core mission is to encourage others to. By providing them with a range of promotional tools to help them promote the RSPCA animal assigned to them, we are empowering the community to play an active role in finding them a home. Our Buddy Challenge participants have six weeks to reach out to their networks to promote their animal as best as they can in the hope of finding them a home. This may include hanging up posters at their local shopping centre, sharing their buddies adoption profile on social media, or encouraging friends and family to consider adoption.

Success story

Holly is indeed the Ultimate Buddy — she successfully helped find homes for nine dogs at the Townsville Animal Care Centre that she became a buddy to, and even adopted a tenth one herself!

Holly's first Buddy was Border Collie cross, Calypso. Feeling that Calypso would benefit from someone who understood this intelligent breed, Holly shared Calypso's profile on the Townsville Border Collie Facebook page. Calypso was adopted the next day by someone on the page.

"We are **empowering** the community to play an active role in finding them a home."

Top Left: Minnie, our Buddy Challenge star.

Bottom Left: Holly with her Buddies.

Furassic World
June 8-15, 2015

To coincide with the release of the much anticipated "Jurassic World" we ran our own promotion that resulted in a total of 113 animals finding their furever homes.

Pop Up Pets

The Pop Up Pets initiative has taken off and has become a great asset for us to use to help promote some of our biggest campaigns and events including: Cupcake Day, Million Paws Walk, Operation Wanted and the Ultimate Buddy Challenge. On average, we send around 400 pop ups to other RSPCA centres and partners per month.

"On average, we send around 400 pop ups to other RSPCA centres and partners per month."



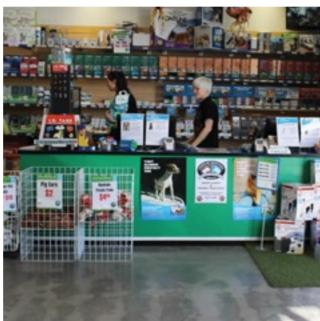




Our Stores







RSPCA Op Shops

Brisbane Metro/Regional Qld

The RSPCA Brisbane/Regional Qld Op Shops business units continue to increase profitability and are projected to have another strong year in 2015-2016. All the individual shops are performing to budgeted expectations.

Performance improvements were the result of implementing operating procedures and the standardising of the Op Shop branding across all facilities, a strong focus on shop presentation and providing exceptional customer service was also a key driver.

These achievements would not have been possible without the hard work and commitment from all of our wonderful volunteers and our Op Shop Managers.

We are also extremely grateful to our generous supporters who continue to provide our shops with quality goods as well as our wonderful customers.

Gold Coast

The West Burleigh Op Shop had a makeover this year, with a total transformation taking place in-store. New internal signage, cash register system and the volunteer electronic sign in/sign out process were installed.

The Robina Op Shop continues to go from strength-to-strength with the introduction of a new volunteer store manager, which resulted in a significant increase in turnover from this location.

The Miami and North Tamborine Op Shops maintained a consistent level of service and delivery to the local community in these respective areas.

All RSPCA Qld Op Shops were fortunate to receive wonderful support from the community with some very generous donations which enables us to continue our vital work, ensuring the best possible animal welfare outcomes.

RSPCA World For Pets

The RSPCA WFP's Loyalty Club reached 17,128 Members and continues to grow. Thank you to our fantastic supporters who choose to shop with us and support animal welfare.

Springwood

- Sales reached \$1,466,000.
- Store was relocated to save on rent to ensure we could put more money towards the animals.
- · Re-opened the grooming room.

Wacol and Online

- Wacol sales reached \$1,852,000.
- Online sales reached \$961,000.

Rockhampton

- Sales reached \$187,000.
- Relocated to a better location which has dramatcally increased sales.
- Added fish adoptions and aquarium products.

RSPCA Animal Care Centres

BRISBANE 139 Wacol Station Rd WACOL QLD 4076 P 07 3426 9999

BUNDABERG 31 Doblo St BUNDABERG QLD 4670 P 07 4155 1736

CAIRNS Cnr Arnold & Greenbank St CAIRNS QLD 4870 P 07 4055 1487

DAKABIN Lot 3 Goodwin Road DAKABIN QLD 4503 P 07 3480 6450

GOLD COAST 2172 Gold Coast Highway MIAMI QLD 4220 P 07 5575 6146

GYMPIE Lot 6 Laurenceson Road GYMPIE QLD 4570 P 07 5482 9407

RSPCA World for Pets

GOLD COAST 2172 Gold Coast Highway P 07 5575 6146

ROCKHAMPTON 391 Yaamba Road P 07 4921 3339

SPRINGWOOD Cnr Lexington & Logan Roads P 07 3258 5630

WACOL 139 Wacol Station Rd P 07 3426 9999 KINGAROY 43 Warren Truss Drive KINGAROY QLD 4610 P 07 4162 5501

MACKAY
Cnr of Strickland Road and Mount Bassett
Cemetery Road,
MACKAY HARBOUR QLD 4740

NOOSA Cnr Hollett and Eumundi Rd NOOSAVILLE QLD 4562 P 07 5449 1371

ROCKHAMPTON
391 Yaamba Road
NORTH ROCKHAMPTON QLD 4701
P 07 4926 6633

TOOWOOMBA 43 Vanity Street TOOWOOMBA QLD 4350 P 07 4634 1304

TOWNSVILLE 69 Tompkins Road BOHLE QLD 4818 P 07 4774 5130

Friends of the RSPCA

AIRLIE BEACH P 0419 251 399

GLADSTONE P 0439 709 369

KINGAROY P 07 4162 5501

MACKAY

P 0473 462 958 TOOWOOMBA

P 0429 003 126

RSPCA Op Shops

RSPCA Locations

BUNDABERG 12 Maryborough Street P 07 4151 6955

GYMPIE 18 Monkland Street P 07 5482 3766

MARYBOROUGH
121 Richmond Street
P 07 4121 2220

MIAMI 2172 Gold Coast Highway P 07 5575 6146

MOOROOKA 485 Beaudesert Road P 07 3276 8269

NEW FARM Cnr Merthyr and Lamington Streets P 07 3254 2309

NORTH TAMBORINE Shop 40, Main Street P 07 5545 3988

ROBINA Robina Shopping Village P 07 5562 1756

SHERWOOD 637 Sherwood Road P 07 3278 2459

STRATHPINE 8 Dixon Street P 07 3889 9850

WACOL 139 Wacol Station Rd P 07 3258 5657

WEST BURLEIGH 3/18 Township Drive P 07 5586 2550

RSPCA Branches

BRISBANE GOLD COAST & P 07 3426 9999 HINTERLAND P 07 5586 2500

BUNDABERG P 07 4151 6955 GYMPIE P 07 5482 3766

7 5482 3766 P 07 4928 6245 OSA

ROCKHAMPTON

NOOSA P 0407 697 222 GENERAL CONTACT
139 Wacol Station Rd WACOL QLD 4076
P 07 3426 9999 | F 07 3258 5610
E admin@rspcaqld.org.au



RSPCA Qld says thank you!

Thank you to the Queensland community for your donations, monthly gifts through our Companions program, event participation and fundraising for the betterment of animal welfare.

Our work would simply not be possible without your support. We also wish to pay a special tribute to those people who made the ultimate gift to RSPCA Qld last year, by leaving us a gift in their Will. Your kindness and generosity will have a lasting legacy for the animals of Queensland.

Supporters

Grant Makers

We wish to thank the following funders for their support with vital grant funds to make our work possible across the State:

Department of Communities | Caring for Our Community Grants

Department of Justice and Attorney-General | Gambling Community Benefit Fund Department of Justice and Attorney-General | Breakwater Island Casino Community Benefit Fund

Department of Justice and Attorney-General | Reef Hotel Casino Community Benefit Fund

Department of Justice and Attorney-General | Jupiters Casino Community Benefit Fund Department of Environment and Heritage Protection | Koala Rescue and Rehabilitation Grants Program

Department of Environment and Heritage Protection | Everyone's Environment Grants

Toowoomba Regional Council | Community Support Grant

Townsville City Council | Mayor's Community Assistance Fund

Brisbane City Council | Lord Mayor's Community Sustainability and Environmental Grants | Contributing Partners Brisbane City Council | Wildlife Carers Grant

Cancer Council Queensland | SunSmart Grant Scheme

The John Villiers Trust

Beach House Trust No 2 (managed by Tarcoola Holdings Pty Ltd)

DMC Trust Fund No 2 (managed by Mount Albert Pty Ltd)

Albert George & Nancy Caroline Youngman Trust (managed by Equity Trustees)

Mary Kibble Trust (managed by ANZ Trustees)

The Constance Ackroyd Trust (managed by Perpetual Trustees)

The Samuel and Eileen Gluyas Charitable Trust (managed by Perpetual Trustees)

The Brown Family Endowment (managed by Perpetual Trustees)

The Jean Truscott Endowment (managed by Perpetual Trustees)

Anonymous Endowment (managed by Perpetual Trustees)

Alma Orchard Bequest (managed by Australian Philanthropic Services Foundation)

Macrossan and Amiet Charitable Foundation

International Fund for Animal Welfare

Voiceless

Suncorp Group Community Grants Fund

Hail Creek Mine Community Development Fund

Quest Community Grants

Major Sponsors

Hill's Pet Nutrition Morgans Foundation

Sponsors

Ausco Modular

Brisbane Convention & Exhibition Centre

Global Exchange

Greencross Vets

Isuzu Ute Australia

NexGard

Pitcher Partners

Retail First

Samford Pet Resorts

Zoo Studio

BLEATS (Brisbane Lawyers Educating and Advocating for Tougher Sentences) Brand and Slater Architects Greenbank RSL Petbarn

QRI

Teviot Downs

David Wheldon Solicitors

Workplace Giving Business Partners

AGL AHL

AMP ASIC

ATO

Australia Post

Caltex Refineries

Greater Union

King & Wood Mallesons

Orica

Rydges Hotel Pty Ltd

Telstra

Second Chance – Animal Enclosure Sponsorship Partners

Eureka Street Furniture Heritage Bank Springfield

Hill's Pet Nutrition

Logan City Council Mackay Hair Free

Monash Group Nerangba Timbers

The Good Guys Oxley and Booval

Power Tynan

Ray White Townsville Rock Real Estate

University of Southern Queensland

Westpac

White Lady Funerals Cairns









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